

ATLAS WORKSHOP

Custom PC Components & Builds — Surrey, British Columbia, Canada

Customer & Commercial Terms, Warranty, Acknowledgement & Privacy Policy

The binding agreement between you and Atlas Workshop for retail orders, business / commercial quotes, ASIC mining hardware, and custom workstation builds.

Document	Customer & Commercial Terms, Limited Warranty & Privacy Policy	Version	3.0
Effective date	16 May 2026	Supersedes	Edition of 1 May 2026 (v2.0)
Issued by	Atlas Workshop — sole proprietorship of Adib Chelli	Status	In force
Registered address	Unit 106 - 13030 76th Ave, Surrey, BC V3W 2V6, Canada	Governing law	British Columbia, Canada
Contact	support@TheAtlasWorkshop.com	Applies to	All buyers (consumer & commercial)

IMPORTANT — PLEASE READ BEFORE YOU ORDER. This document is the legal contract between you and Atlas Workshop. By placing an order, accepting a quote, checking the acknowledgement box at checkout, or accepting delivery, you agree to the parts of this document that apply to you. These terms apply in addition to, and do not limit, any rights or remedies you have under applicable consumer-protection law. **Parts A–D** govern consumer retail orders and are unchanged from the previous edition. **Parts E, F and G** are new and govern business / commercial quotes, ASIC mining hardware, and custom workstation builds respectively. If you do not agree, do not place the order.

This document supersedes the edition effective 1 May 2026 in full. Material changes do not apply retroactively to orders placed before the effective date above.

Table of Contents

PART A — CUSTOMER TERMS OF SALE

1. Introduction and document overview
2. Who can buy from Atlas Workshop
3. Orders, acceptance and pricing
4. Fulfillment models — split shipments and dropshipping
5. Shipping, delivery, lost or damaged packages
6. Cancellations, supplier failures and force majeure
7. Returns, refunds and non-returnable items
8. The \$99 CAD assembly service (Atlas Build)
9. Compatibility — who is responsible
10. Anti-fraud, chargebacks and prohibited use
11. Intellectual property and website use

PART B — LIMITED WARRANTY

12. Atlas Workshop's role as warrantor
13. Atlas Workshop One-Year Limited Warranty
14. Limitation of liability

PART C — DISPUTE RESOLUTION, GOVERNING LAW & ACKNOWLEDGEMENT

15. Talk to us first — informal resolution
16. Court claims; no mandatory arbitration; no class-action waiver
17. Governing law and jurisdiction
18. Notice to California residents
19. Boilerplate that matters
20. Contact
21. Order Acknowledgement (Clickwrap)

PART D — PRIVACY POLICY

- 22–35. Privacy Officer, collection, use, sharing, retention, your rights

PART E — BUSINESS & COMMERCIAL ORDERS (QUOTES) [NEW]

36. Scope — who Part E applies to
37. How a commercial quote works
38. Component-sourcing deposit and payment structure
39. What Atlas guarantees (and does not) for commercial buyers
40. On-site deployment and installation
41. Commercial returns, changes and cancellation
42. Commercial buyer acknowledgements

PART F — ASIC MINING HARDWARE [NEW]

43. Scope and nature of the product
44. No profitability guarantee; not financial advice
45. Electrical, facility, permit and utility responsibility
46. Heat, noise, environment and lawful-use acknowledgement
47. Mining-hardware payment, sourcing and non-cancellation
48. Mining-hardware warranty and returns
49. Profitability estimator disclaimer

PART G — CUSTOM WORKSTATION & BUILD QUOTES [NEW]

50. Scope

51. Written specification governs; no subjective performance guarantee

52. Workstation payment, build and acceptance

APPENDICES

Appendix A — Glossary

About this Agreement

Atlas Workshop is a sole proprietorship of Adib Chelli, registered in Surrey, British Columbia. We sell custom PC components, complete PC builds, custom workstations, and ASIC mining hardware online to customers in Canada and the United States. We do not manufacture parts; we source from trusted third-party suppliers and either ship directly to you or consolidate them into an Atlas Workshop kit, and we offer optional assembly and commercial deployment services.

This agreement is organized into seven parts and an appendix. **Part A** covers the customer terms of sale; **Part B** the one-year Limited Warranty; **Part C** dispute resolution, governing law and the checkout acknowledgement; **Part D** the Privacy Policy. **Part E** governs business and commercial orders placed by written quote; **Part F** governs ASIC mining hardware; and **Part G** governs custom workstation and build quotes. Read the parts that apply to you together with the parts that apply to every buyer (A–D).

PART A — PART D (UNCHANGED)

Parts A through D of this document — Customer Terms of Sale, the One-Year Limited Warranty, Dispute Resolution & Governing Law, and the Privacy Policy — remain in force exactly as set out in the edition effective 2026-05-01, with only the cross-reference and jurisdiction alignments noted in §§17 and 19 to accommodate the new commercial parts. Those parts are not reproduced again here for brevity; the full text of Parts A–D continues to apply to every consumer retail order. The consumer-protection savings clause (§17.2) and the survival clause (§19.8) extend to Parts E, F and G: nothing in the new commercial parts removes a consumer's non-waivable rights, and a commercial buyer who is in fact purchasing as a consumer keeps consumer protections.

Alignment to §17.3 (jurisdiction). For clarity and consistency with the existing text, disputes between Atlas and **business buyers** (as defined in the Glossary, including all Part E, F and G buyers acting in a business capacity) are subject to the **exclusive** jurisdiction of the courts of British Columbia, and the consumer-only protections in Parts A–D, the BPCPA, and equivalent statutes do not apply to a buyer purchasing primarily for business, industrial, or commercial use.

PART E — BUSINESS & COMMERCIAL ORDERS (QUOTES)

36. Scope — who Part E applies to

Part E applies whenever you order from Atlas Workshop primarily for business, organizational, educational, governmental, or industrial use rather than personal, family, or household use — for example a school, office, studio, lab, or company ordering one or more machines, workstations, or fleets. Commercial orders are handled through an individual written **quote**, not the standard retail checkout. Where Part E conflicts with Parts A–D, Part E governs for commercial buyers; where a buyer is in fact a consumer, Parts A–D and applicable consumer-protection law continue to govern and prevail.

37. How a commercial quote works

A commercial engagement proceeds as follows: (a) you describe your requirements; (b) Atlas prepares a written quote stating the build specification, itemized labor (such as **assembly & configuration** and **on-site deployment**), pricing, and the component-sourcing deposit for that quote; (c) the quote is accepted in writing (email confirmation or signature); (d) the deposit is paid; (e) Atlas sources, builds, bench-tests, and delivers or deploys. A quote is an invitation to treat; a binding contract is formed only when Atlas confirms acceptance in writing and the component-sourcing deposit has been received. Quotes are valid for the period stated on the quote and pricing may change if component costs move before acceptance.

38. Component-sourcing deposit and payment structure

Atlas Workshop is a lean operation and **does not float capital** on behalf of commercial buyers. Accordingly:

- **Component-sourcing deposit.** Each accepted quote requires a component-sourcing deposit, payable before Atlas purchases any parts. The deposit covers the cost of the components for that engagement so that Atlas is not required to advance its own funds. The deposit amount is set individually per quote based on the parts required and is stated on that quote. Atlas does not publish, and does not commit to, any fixed deposit percentage.
- **Labor billed on completion.** Assembly, configuration, and any on-site deployment are billed as itemized labor on completion, not bundled into a vague “service fee.”
- **Balance / Net-30.** For first-time and unproven clients the balance is due on or at delivery before goods are released. Net-30 invoicing is offered only to established repeat clients with a proven payment history, at Atlas's sole discretion, and may be withdrawn at any time.

- The component-sourcing deposit is applied against the total. Because components are special-ordered against the specific quote, the deposit becomes non-refundable once parts have been purchased (see §41).

39. What Atlas guarantees (and does not) for commercial buyers

Atlas provides **non-financial** assurances only. Atlas makes **no financial guarantee** of any kind to commercial buyers — no guaranteed uptime credits, no liquidated-damages commitment, no price-protection promise, and no commitment to advance capital. The assurances Atlas does provide are:

- **Compatibility Verified** — components in an Atlas-curated commercial build are selected to be compatible with one another for the stated use.
- **Bench-Tested** — each system is powered, POST-verified, and burn-in / stress-tested before it leaves Atlas.
- **Spec Guaranteed in Writing** — the machine delivered will match the written specification on the accepted quote; if it does not, Atlas will correct it to spec.
- **We Handle the Warranty** — Atlas administers manufacturer warranty claims on your behalf as a convenience. Atlas is the facilitator of those claims and is **not the warranty issuer**; the underlying hardware warranty is the manufacturer's. Atlas's own one-year Limited Warranty (§13) and the §14 liability cap continue to apply to commercial buyers and represent the full extent of Atlas's direct warranty obligation.

Subjective or workload-specific performance expectations (render times, throughput, frame rates, benchmark scores, mining yields) are not warranted. The §14 limitation of liability applies in full to commercial orders.

40. On-site deployment and installation

Where a quote includes on-site deployment, the buyer is responsible for providing safe site access, adequate and code-compliant power and network infrastructure, and a suitable environment. Atlas performs deployment with the reasonable care of a competent technician. Atlas is not responsible for pre-existing site electrical, network, facility, or data conditions, or for buyer-supplied infrastructure.

41. Commercial returns, changes and cancellation

Commercial orders are custom-specified and special-ordered. After the component-sourcing deposit is paid and parts are purchased, the order is non-cancellable and components are non-returnable except for genuine defect, mis-shipment, or transit damage handled under §§7.1, 5.5 and 13. Change requests after acceptance are handled by written change order and may adjust price and timeline. The 14-day buyer's-remorse return (§7.2) does **not** apply to commercial / quoted orders.

42. Commercial buyer acknowledgements

By accepting a commercial quote you confirm that:

- you are authorized to bind the organization named on the quote;
- you understand the component-sourcing deposit is required before parts are purchased and is non-refundable once parts are purchased;
- Atlas provides non-financial assurances only and makes no financial, uptime, or capital guarantee;
- Net-30 is discretionary and limited to proven repeat clients;
- the order is custom and non-cancellable once sourcing has begun;
- disputes are subject to the exclusive jurisdiction of the BC courts.

PART F — ASIC MINING HARDWARE

PLEASE READ BEFORE PURCHASE. ASIC mining hardware is specialized, high-power industrial equipment sold for lawful commercial use only. Cryptocurrency mining is volatile and speculative. Atlas Workshop sells **hardware only**. Atlas does **not** guarantee profitability, does **not** provide investment or financial advice, and is **not** an investment, custodial, or money-services business.

43. Scope and nature of the product

Part F applies to any purchase of application-specific integrated circuit (ASIC) mining hardware or related mining equipment from Atlas Workshop. Mining hardware is sold by individual written **quote** (the Part E quote and deposit mechanics in §§37–38 apply, modified by this Part F). Mining hardware is intended for buyers operating mining equipment as a commercial activity at their own risk. It is not a consumer household product and the consumer-only provisions of Parts A–D do not apply to a buyer purchasing mining hardware for commercial or speculative use.

44. No profitability guarantee; not financial advice

Cryptocurrency networks, exchange rates, mining difficulty, block rewards (including future halvings), pool fees, and energy prices change constantly and unpredictably. Mining may be unprofitable or result in total loss. Atlas Workshop makes **no representation, warranty, or guarantee** that any hardware will be profitable, recover its cost, or produce any particular quantity of cryptocurrency or revenue. Any figure, range, payback period, or estimate provided by Atlas — in conversation, on the website, or in the profitability estimator (§49) — is illustrative only, based on assumptions you supply or that are current at that moment, and is **not** a promise of results. Nothing Atlas provides constitutes financial, investment, tax, accounting, securities, or legal advice. You are solely responsible for your own due diligence and for consulting your own qualified advisors before purchasing or operating mining hardware.

45. Electrical, facility, permit and utility responsibility

ASIC hardware draws very high continuous current and generates substantial heat. **You are solely responsible** for: assessing and providing adequate, code-compliant electrical service and circuits; obtaining any required electrical permits and a licensed electrician; compliance with the BC Electrical Code (or your jurisdiction's equivalent), local bylaws, building/fire code, and any zoning or land-use restrictions; and any notification to or arrangement with your electrical utility (e.g., BC Hydro) regarding load. Atlas does not inspect your site, does not provide electrical work, and is not responsible for inadequate wiring, breaker/panel capacity, circuit overload, fire, equipment damage, or utility issues arising from your installation or operating environment.

46. Heat, noise, environment and lawful-use acknowledgement

You acknowledge that ASIC hardware is extremely loud, produces significant heat, and requires adequate ventilation/cooling and a suitable environment. You are responsible for noise, heat, and environmental management and for any neighbour, tenancy, strata, insurance, or nuisance consequences. You confirm that operating mining hardware is lawful at your location and for your purpose, and that you will comply with all applicable laws, including tax reporting on any mined assets. Atlas is not responsible for your compliance.

47. Mining-hardware payment, sourcing and non-cancellation

Mining hardware is special-ordered against your quote. A component/unit-sourcing deposit is payable before Atlas acquires the hardware (deposit amount set per quote; no published percentage; Atlas does not float capital). Once Atlas has purchased the hardware against your accepted quote, the order is **non-cancellable** and the hardware is **non-returnable** except for verified dead-on-arrival defect or transit damage handled under §§7.1 and 5.5. Crypto-volatility or a change in profitability is expressly **not** a valid reason for return, refund, or cancellation. Pricing

on the quote may change before acceptance due to hardware market movement.

48. Mining-hardware warranty and returns

Mining hardware carries the original **manufacturer's** warranty only (for example, Bitmain). Atlas will, as a convenience, help facilitate a manufacturer warranty claim, but Atlas is **not the warranty issuer** for mining hardware and Atlas's one-year Limited Warranty (§13) does **not** extend to ASIC mining hardware given its industrial duty cycle. Damage from operation outside manufacturer specification, inadequate power or cooling, overclocking, environmental exposure, or continuous-load wear is not covered. The §14 limitation of liability applies in full, and Atlas is not liable for lost mining revenue, lost cryptocurrency, downtime, or any consequential loss.

49. Profitability estimator disclaimer

Any on-site profitability or ROI estimator is provided **for informational and illustrative purposes only**. It relies on third-party data feeds and on assumptions you enter (electricity rate, uptime, pool fees, etc.). Outputs are estimates that will not match real-world results, may be delayed or inaccurate, and do not constitute a quote, an offer, financial advice, or any guarantee. Atlas is not liable for decisions made in reliance on the estimator or for the accuracy or availability of any third-party data source.

PART G — CUSTOM WORKSTATION & BUILD QUOTES

50. Scope

Part G applies to custom workstations and bespoke build configurations specified through an Atlas quote (including outputs of any workstation estimator tool). Where the buyer is a business, Part E also applies; where the buyer is a consumer, Parts A–D and consumer-protection law continue to apply and prevail to the extent more protective.

51. Written specification governs; no subjective performance guarantee

The build specification on the accepted quote is the definitive description of what Atlas will deliver — **Spec Guaranteed in Writing**. Atlas guarantees the delivered machine matches that written specification and is bench-tested before delivery. Atlas does **not** guarantee subjective or workload-specific outcomes (render/export times, application throughput, frame rates, benchmark scores, or overclocking headroom). Any workstation-estimator output is an estimate, not a guarantee. Where an operating system or software is not included, Atlas discloses this on the quote and it remains the buyer's responsibility.

52. Workstation payment, build and acceptance

The Part E component-sourcing deposit and payment structure (§38) apply: deposit before parts are purchased, labor billed on completion, Net-30 only for proven repeat clients, balance due at delivery for first-time buyers, no published deposit percentage, no capital floated by Atlas. Custom workstation orders are special-ordered and become non-cancellable and non-returnable once sourcing begins, except for defect, mis-shipment, or transit damage under §§7.1, 5.5 and 13. Consumer buyers retain any non-waivable statutory cancellation rights.

APPENDIX A — GLOSSARY (UPDATED)

Atlas / we / us / our

Atlas Workshop, a BC sole proprietorship of Adib Chelli.

Consumer

an individual purchasing primarily for personal, family, or household purposes.

Business / commercial buyer

any purchaser — school, office, company, organization, or individual — buying primarily for business, organizational, educational, governmental, or industrial use. Governed by Part E (and F or G as applicable).

Quote

an individual written price and specification proposal for a commercial, mining-hardware, or custom-workstation order; an invitation to treat, not an offer, until accepted in writing and the deposit is received.

Component-sourcing deposit

an amount payable per quote before Atlas purchases parts/hardware, sized individually per quote, never published as a fixed percentage; covers parts so Atlas does not float capital; non-refundable once parts are purchased.

Non-financial assurances

Compatibility Verified, Bench-Tested, Spec Guaranteed in Writing, We Handle the Warranty — Atlas's only commercial assurances; no financial, uptime, profitability, or capital guarantee is given.

ASIC mining hardware

specialized high-power industrial equipment sold hardware-only by quote under Part F; no profitability guarantee; manufacturer warranty only.

Net-30

discretionary 30-day invoice terms offered only to established repeat clients with proven payment history; first-time buyers pay the balance on/at delivery.

Limited Warranty

Atlas Workshop's one-year warranty on consumer hardware (§13); does not extend to ASIC mining hardware (§48).

Atlas Workshop — Customer & Commercial Terms, Limited Warranty & Privacy Policy | Effective May 16, 2026 |
support@TheAtlasWorkshop.com | Unit 106 - 13030 76th Ave, Surrey, BC V3W 2V6, Canada

This document reflects Atlas Workshop's business decisions and standard protective drafting. It is not legal advice. Before publishing, have a BC-licensed lawyer review Part F (ASIC mining) in particular, as selling mining hardware alongside a profitability estimator carries misrepresentation and regulatory exposure that conservative drafting reduces but does not eliminate.